



OIG STRATEGIC PLAN

VISION

To be a highly effective organization that promotes positive change by identifying opportunities for improvements in the performance and efficiency of TVA's programs and operations

MISSION

To promote excellence in TVA's operations through the conduct of investigations, audits, inspections, and advisory services designed to promote economy, efficiency, and effectiveness and prevent and detect fraud, waste, and abuse

STRATEGIC GOALS

PERFORMANCE

Perform timely reviews that address stakeholder concerns and areas of highest risk

WORKFORCE

Cultivate and retain a highly skilled, innovative, and motivated workforce

STAKEHOLDER

Effectively communicate with stakeholders and deliver services that meet their needs

STRATEGIC OBJECTIVES

- Focus efforts on areas of highest impact and risk
- ensure processes are efficient and effective
- maintain highest levels of quality
- stay abreast of emerging issues and industry trends
- Stay abreast of stakeholder concerns
- continue to develop innovative methods for fraud detection

- Hire and retain the best
- Manage pay to stay competitive with target market
- Develop staff to achieve the highest level of capabilities
- Motivate staff to excel
- Ensure accountability in individual performance
- Promote a balanced lifestyle

- Manage stakeholder perceptions of the OIG to promote (1) high credibility, (2) independence and objectivity, and (3) respond to needs
- Improve stakeholder awareness of OIG
- Ensure stakeholders are kept informed
- ensure stakeholders have an opportunity to provide input in the annual audit planning process and each individual review, as appropriate
- Increase effectiveness of OIG hotline

VALUES

INDEPENDENCE	INTEGRITY	QUALITY	RESPECT FOR INDIVIDUALS	RESULTS
INNOVATION	TEAMWORK	INITIATIVE	LEADERSHIP	COMMUNICATIONS